

Your Partner in Providing Exceptional Patient Care

ClearSource provides a patient-centric approach, seamless provider support, multilingual support, and, most importantly, HIPAA-compliant healthcare outsourcing solutions that enhance patient care and operational efficiency.

By leveraging ClearSource's services, healthcare providers can streamline their non-clinical functions, allowing them to focus on core patient care while reducing operational costs.

We offer various services, including:

- Administrative services
- Appointment scheduling and inquiries
- Billing
- Claims processing
- Remote patient monitoring
- And more

Our services emphasize positive patient outcomes, regulatory compliance, and strict data security.

Key Healthcare Services

Pre-Admission & Arrivals



ClearSource ensures patients are guided through the pre-admission process without issues, reducing wait times and administrative errors. We provide empathetic customer support that enhances the overall patient experience.

KEY SERVICES:

- Patient scheduling
- Pre-authorization
- Appointment modifications
- Customer support for patients and caregivers

In-Patient & Ambulatory Management



We ensure that we connect families and caregivers with their loved ones through continuous monitoring, with the added benefit of virtual health support for timely interventions.

KEY SERVICES:

- Family and caregiver monitoring
- Virtual health support

Care Facilities



Our services streamline operational tasks, ensuring that we confirm and coordinate patient appointments without hiccups, reducing the administrative load on healthcare providers.

KEY SERVICES:

- Appointment confirmation

Care and Case Management



We help healthcare providers reduce administrative burdens by handling complex billing tasks and telemedicine, allowing for better patient outcomes and smoother operational flow.

KEY SERVICES:

- Billing dispute resolution
- Billing authorization coordination
- Medical coding
- Telemedicine coordination

Departure and Post-Visit



Our post-visit services ensure continuity of care after a patient leaves the facility. We enhance recovery outcomes through consistent follow-ups and remote health management.

KEY SERVICES:

- Medical record retrieval
- Post-discharge follow-up
- Medical device setup
- Remote patient monitoring
- Medication adherence support

Why Choose ClearSource?

HIPAA-Compliant

ClearSource ensures all processes comply with the stringent standards of HIPAA to protect patient privacy and security.

Scalability

We've designed our solutions to be flexible and scalable, allowing us to meet the needs of healthcare providers regardless of their size, from small clinics to enterprise-level health systems.

Multilingual Support

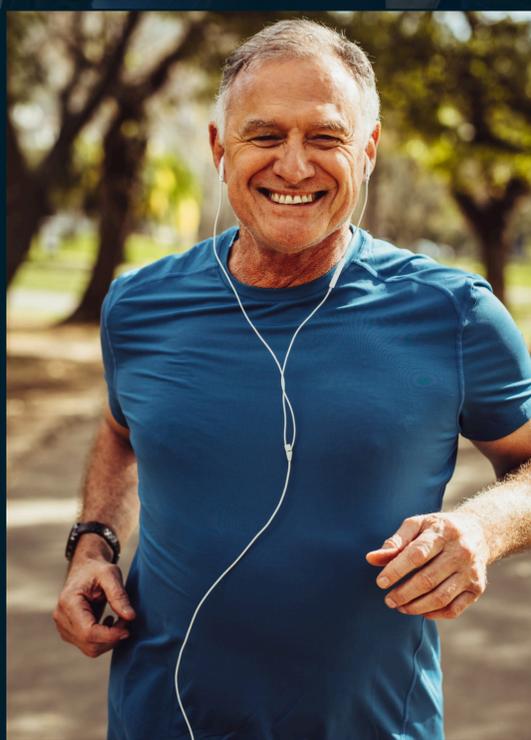
We provide customer service in multiple languages to ensure consistent support for all patient demographics.

CASE STUDY:

ClearSource Delivers for Wellness Brand

- Handled a surge in customer requests due to supply-chain issues
- Deployed 15 agents to reduce wait times and improve service quality
- Expanded to offshore and nearshore locations in 90 days
- Achieved 90%+ QA scores, <3% attrition, and 94-98% SLA performance

[Learn More](#)



Testimonials from Healthcare Partners:

"We have been working with ClearSource for 11 years. Knowing that we have a long history of cooperation and great management gives us confidence. Relying on the skill, experience, and knowledge of ClearSource has contributed to our success, growth, and profitability."

– Healthcare Partner, VP of Marketing

"We have been working with ClearSource for about two and a half years now. What started off with a plan to work with them for a couple of months has turned into a long-term solution with which we are very happy and impressed with. From the first interactions with ClearSource, they have made us feel very important to them. Each interaction has been very personable and professional. Starting with about 20 agents and quickly scaling up to 100+ has been seamless. Their attention to quality and detail is exceptional. They go above and beyond to make sure that everything is handled and are usually a step ahead of us. We are very impressed with ClearSource and are thrilled that they are a part of our team."

– Health & Wellness Partner, Senior Manager, Customer Service Operations